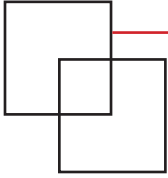


THE ART OF SERVING



Serving at the Crossroads 2017 Annual Report





A MESSAGE FROM THE BOARD OF DIRECTORS

art

ärt/
noun



the expression or application of human creative skill and imagination, typically in a visual form such as painting or sculpture, producing works to be appreciated primarily for their beauty or emotional power.

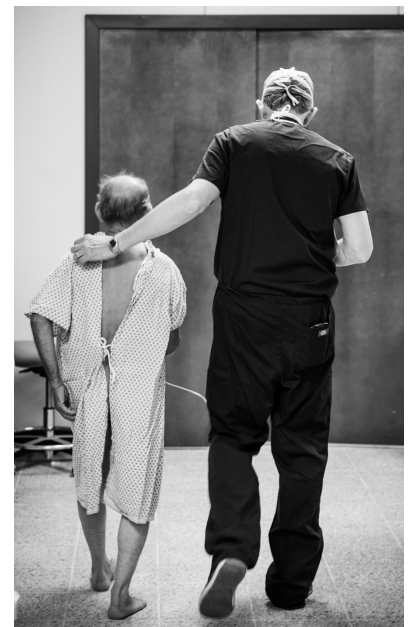
“the art of Honduras”

art

ärt/
noun

a skill at doing a specified thing, typically one acquired through practice.

“the art of serving”



When most people hear the word, “art,” they immediately think of the expression of the human creative skill and imagination as seen in the works of painters, sculptors, carvers, and the like. In this report, we are going to show you another kind of art. It takes the form of a skill at doing a specified thing, typically one acquired through practice. This is the art we see at the Manos Amigas clinic everyday from the staff and our volunteers—we call it the art of serving.

In 2017, the Manos Amigas staff and the brigades sponsored by Serving at the Crossroads provided life-altering care for 21,974 patients. This is the first year we treated more than 20,000 patients. The growth in the number of patients over the last five years has been extraordinary—an increase of 77 percent. This growth is a testament not only to the need, but also to the quality of care the staff and healthcare volunteers provide.

The Manos Amigas clinic expanded its days of operation this year from 5-1/2 to 7 days a week. Four brigades practiced their art at Manos Amigas during the year—ophthalmology, out-patient surgery, children dental / audiology, and oral surgery. We are grateful for the care the Manos Amigas staff and our volunteers provided to those who have less in Honduras.

This year, we also launched our Hands of Hope capital campaign to construct a 3,600 square foot addition to the clinic. This addition will house an eye clinic, three operating rooms, and a recovery area. It will also allow us to convert the current operating room into a radiology suite. With these changes, we can expand the services we offer and better treat the growing number of patients. We are grateful to the many donors to our Hands of Hope Campaign as well as to our general operations. Without your generous support we would not be able to practice the art of serving.

Blessings,

*Serving at the Crossroads
Board of Directors*

EXECUTIVE SUMMARY

In 2017, Serving at the Crossroads continues its service to the people of La Entrada de Copan, Honduras, and the surrounding villages. We followed our mission of offering top quality medical, dental and ophthalmology services to this population. The Manos Amigas staff treated 21,974, which is the first year more than 20,000 patients were seen. This brought the total number of patients who have received care since the clinic opened in 2004 to more than 140,000. This year, we had four brigades—ophthalmology, out-patient surgery, children dental / audiology, and oral surgery. We are very excited about the successes at the Manos Amigas clinic, and look forward to more in 2018.

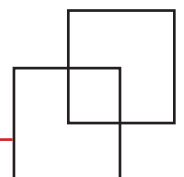
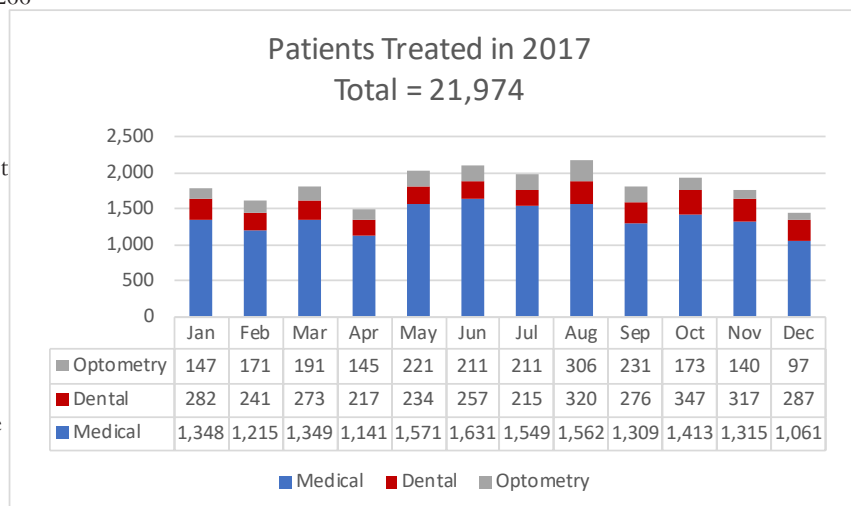
Medical – The Manos Amigas medical staff treated 16,464 patients. The three clinic doctors and four nurses provided primary care to include upper respiratory infections, hypertension, diabetes, urinary tract infections, gastritis, and parasites. The staff also continued the successful wound therapy with topical oxygen treatment, saving patients from probable amputations. In March, a surgical brigade from Pennsylvania performed 72 surgeries. The majority of cases involved hernia repair, limpoma removal, and cyst removal. This brigade was led by Dr. George Trajtenberg who returned for the 5th year in a row.

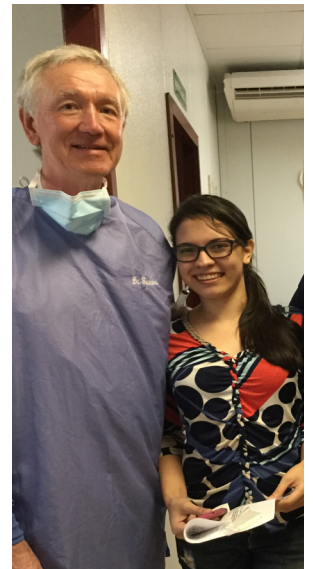
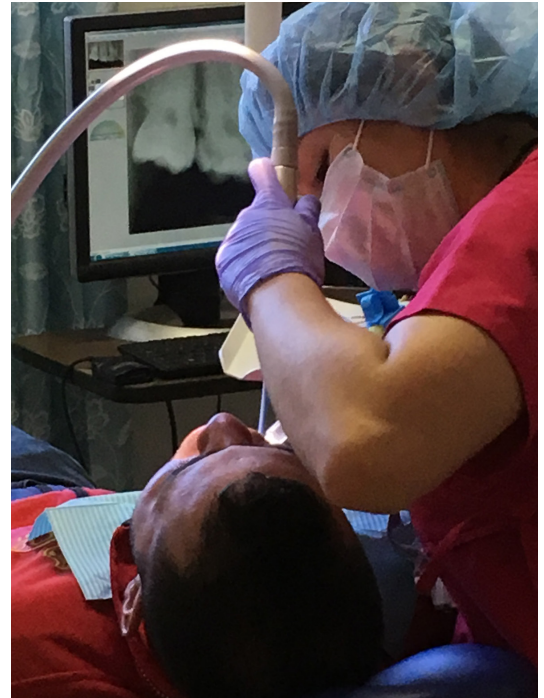
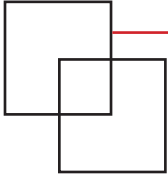
Dentistry – The three Manos Amigas dentists treated 3,266 patients. They performed exams, dental hygiene education, fillings, minor extractions, and root canals. In September a dental brigade, led by Dr. Peter Thompson, provided dental checkups, x-rays, cleanings, and treatment plans for 122 children from the Amigos de Jesus Home for Children. They also set in place a plan for the clinic dentists to perform checkups every 6 months. In October, an oral surgery brigade from Pennsylvania performed 99 extractions. This brigade was led by Dr. Jim Gustainis who has made annual trips since 2010. The brigade also provided dental hygiene education to local schools.

Ophthalmology – The Manos Amigas optometry technician provided eye exams for 2,244 patients and dispensed glasses and sunglasses. In March, Vision Health International returned with two teams—one focused on surgery at the clinic and the other on working in the villages surrounding La Entrada. In one week, their surgical team performed a total of 77 surgeries, 13 of which involved children. They also fitted 5 prosthetic eyes. The village team conducted nearly 1,000 eye exams, and distributed 406 pairs of glasses and 472 pairs of sunglasses.

Audiology – Audiologist, Judy Curtin, assisted by Fran Curtin provided hearing exams on 122 children from the Amigos de Jesus Home for Children. They also provided 30 hearing aids to children who needed them, as well as to some adults from the community.

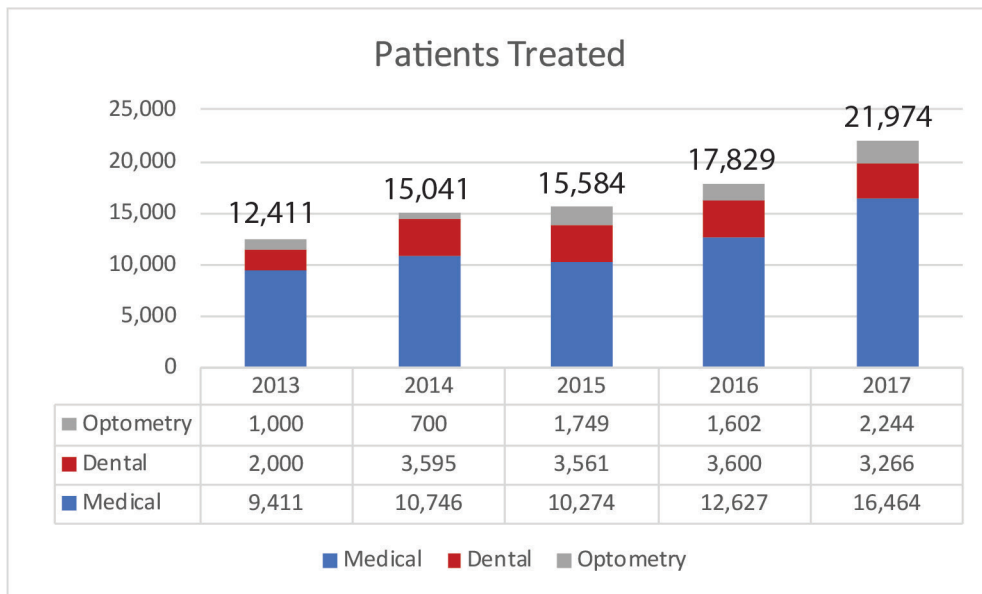
West Chester University – Two faculty members and eight graduate students from West Chester University, along with Pennsylvania state senator Andy Dinniman, spent a week in La Entrada on a fact-finding trip exploring possible ways to partner with Serving at the Crossroads.



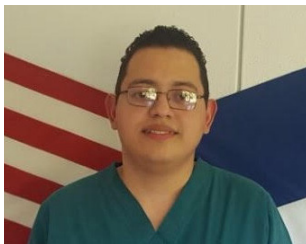


PATIENT CARE AT MANOS AMIGAS

During 2017, the Manos Amigas medical, dental, and optometry staff treated 21,974 patients, 4,145 more than 2016. The number of patients seeking treatment at the clinic has grown 77 percent since 2013. The staff has earned a reputation in the community for providing high-quality and compassionate health care. The medical staff treated many illnesses including upper respiratory infections, hypertension, diabetes, urinary tract infections, gastritis, and parasites. Throughout the year, the doctors and nurses also treated numerous patients who suffered with severe long-term wounds. Using topical oxygen therapy, the staff healed patients' wounds and saved limbs from probable amputations. The dental staff performed dental checkups and cleanings, filled teeth, and performed root canals. And, the optometry technician provided eye exams and glasses.



NEW MANOS AMIGAS CLINIC HEALTHCARE STAFF



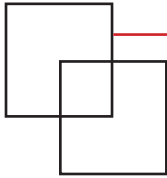
To meet the growing patient load, two new healthcare providers began working at the clinic— Dr. Luis Contreras and Dra. Daniela Polanco.

Dr. Luis, a physician, is 26 years old and graduated from the medical school at Universidad Nacional Autonoma de Honduras in August 2016.



Dra. Daniela Polanco, a dentist, is 24 years old and graduated from the dental school at Universidad Nacional Autonoma de Honduras in January 2017. Daniela is not new to Manos Amigas as she performed her year of social service at the clinic.

We are fortunate to have these new professionals on staff.



BRIGADES

Medical, dental, and audiology brigades came throughout the year to help, to heal, and to bring hope to those who have less in the Copan region of Honduras. This year, brigades brought specialists in general surgery, oral surgery, ophthalmology, and audiology.

VISION HEALTH INTERNATIONAL

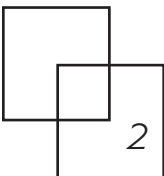
March 4-11

Vision International. International, under the leadership of Dr. Randy Rottman, returned to Manos Amigas with a 24-member brigade divided into two teams—one focused on surgery at the clinic and the other on working in the villages surrounding La Entrada. In one week, their surgical team performed a total of 77 surgeries, 13 of which involved children. They also fitted 5 prosthetic eyes. The village team conducted almost 1,000 eye exams, and distributed 406 pairs of glasses and 472 pairs of sunglasses.



Sometimes things don't go as planned, but have a happy ending -- The Vision Health International Team had planned to simply evaluate and screen patients on their first day. However, a man injured his eye in an early morning motorcycle accident and was brought to Manos Amigas. Dr Annie Chung of VHI determined that he had a tear in his cornea and had the potential to lose that eye. Repairing the cornea is a delicate and difficult surgery, but Annie put the new surgical scope to good use as she cleaned and sutured the wound and saved the eye. While the patient will have some scarring as a result of the accident, he will retain his sight.

We are grateful for the partnership with Vision Health International. So many people now see a brighter future.



CHESTER COUNTY SURGICAL BRIGADE

March 18–25

The Chester County Surgical Brigade, under the leadership of Dr. George Trajtenberg, spent a week helping, healing, and bringing hope to 72 people. Averaging 14 surgeries a day, this team worked tirelessly repairing hernias and removing cysts, lipomas, and tumors. And, they even were called on to deliver a breech baby. They carried in 25 duffel bags of supplies and medication to support their work. Their patients ranged from a 16-month old boy to an 86-year old farmer who still farms for his family every day. Brigade participants included: Dr. George Trajtenberg, Dr. Kirby Tirk, Dr. Lisa Muraika, Chris Aylsworth, Kim Aylsworth, Bobbi Hess, Chrissy Kahlbom, Janet Owens, Lisa Schriver, Paula Sinclair, Jennifer Smith, Delores Stanczuk, and Adrianna Trajtenberg.

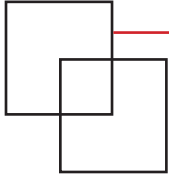


AN UNEXPECTED MIRACLE

This little guy had an amazing team of Honduran and U.S. doctors and nurses to save his life and probably his mother's. After starting labor the previous night, the mother, Mercedes, boarded a bus early in the morning for a long ride to a birthing center. As the bus was passing the clinic, the baby wouldn't wait. The bus let Mercedes out and she walked up the driveway to the waiting room. The baby was breech and already presenting; he was blue and limp. Janet Owens with help from George Trajtenberg, Christopher Aylsworth, and Manos Amigas doctors Alex Garcia and Marvin Paz delivered the baby, then performed CPR until the boy began to breathe on his own. Mother and son were then transported to the hospital. Incredible teamwork and a very emotional experience for all.



In July, Mercedes returned to Manos Amigas with her beautiful and healthy son, Isaac.



CHILDREN'S DENTAL BRIGADE *September 23-30*

This dental brigade, although small, treated 122 children from the Amigos de Jesus Home for Children in one week. They provided dental checkups, x-rays, cleanings and treatment plans. Brigade members also worked with the Manos Amigas dentists to ensure they were able to continue with the checkups on a semi-annual basis. The children came in groups of about 25 each day and were entertained with games and activities while they waited to be seen by the dentist. Brigade members were touched by these children and hoped they had made a difference. But, they knew they were successful when word reached them from the staff at the home that little boys are now excitedly running to brush their teeth after dinner only to return afterwards, pulling up their lips to show off how well they brushed. Brigade participants included: Dr. Peter Thompson, Kathy Beck, Doug Beck, Jen Han, Bobbi Hess, Alberta Landis, Nancy St. Pierre, and Luzmery Bobadilla. Also, thank you to the children at Fairfax Presbyterian Church for preparing dental hygiene goodie bags for each child.



AUDIOLOGY

September 23–30

Our audiology team worked in tandem with the children’s dental brigade to provide hearing exams to all the children at Amigos de Jesus. The children would see the dentist, then go have their ears examined. What a week! Those children that audiologist Dr. Judy Curtin identified as severely hearing impaired, received hearing aids which were fitted and calibrated by Fran Curtin. Judy also gave the Amigos de Jesus staff advice on how to check the children’s ears and ways they could work with the children to improve language skills. Our hearts were warmed when we heard that the entire dorm of one young child, who had received hearing aids, talked about his new hearing aids, how they could help him take care of them, and how to help his language and hearing skills improve.



WEST CHESTER UNIVERSITY

September 23–30

This week we also had students and faculty from West Chester University College of Health Sciences accompanied by Pennsylvania State Senator Andy Dinniman. They immersed themselves in Honduran culture and healthcare to gain ideas of how they might partner with us.



ORAL SURGERY

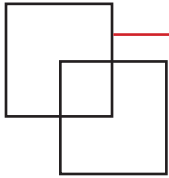
October 28–November 4

As we say at Serving at the Crossroads, “If it is October it must be oral surgery in Honduras.” Dr. Jim Gustainis returned on his 8th trip to the Manos Amigas clinic. Helping him this week were Joy Beck, Jewel Campbell, and Mary Lou Mitchell. Jim and his team performed 99 extractions.

Dental hygienist, Mary Lou Mitchell along with Manos Amigas dentist, Daniela Polanco and Director, Delmy Contreras visited schools this week to teach the children about taking good care of their teeth. Thank you to Alexandria Country Day School for preparing the dental “goodie bags” for the children. They were so proud of their new toothbrushes! Mary Lou also visited Amigos de Jesus to provide follow-up dental hygiene education to the *madrinas* and *padrinos* (house mothers and fathers), and give them tips and tricks to help the children continue to take care of their teeth.

Also traveling with this brigade was Terry Hawkins who set up the blood lab at Manos Amigas. She returned this week to do some updates and repairs on the equipment. In addition to this, Terry joined Abbie Pennington of Threads of Hope and Sara Caldwell working with women in the community who make beautiful crafts out of donated materials such as fabric and buttons. The items are then sold in the United States.





FINANCIAL STATEMENTS

Statement of Financial Position

December 31, 2017

ASSETS

Current Assets

Cash and Cash Equivalents

Unrestricted

\$295,529

Restricted

146,988

Total Cash and Case Equivalents

442,517

Promises to Give

10,000

Total Current Assets

\$452,517

NET ASSETS AND LIABILITIES

Current Liabilities

Accrued Expenses

0

Total Current Liabilities

0

Net Assets

Unrestricted

\$290,123

Temporarily Restricted

162,143

Permanently Restricted

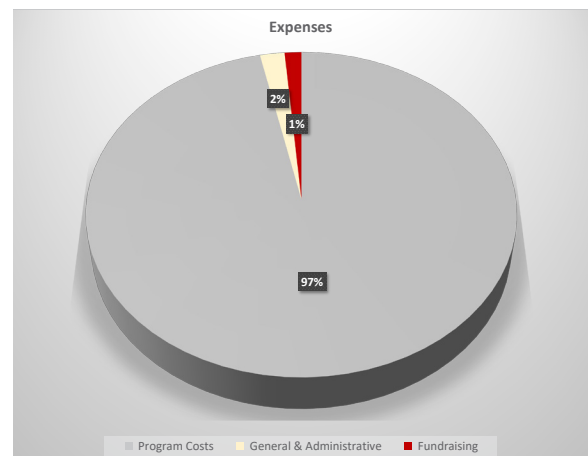
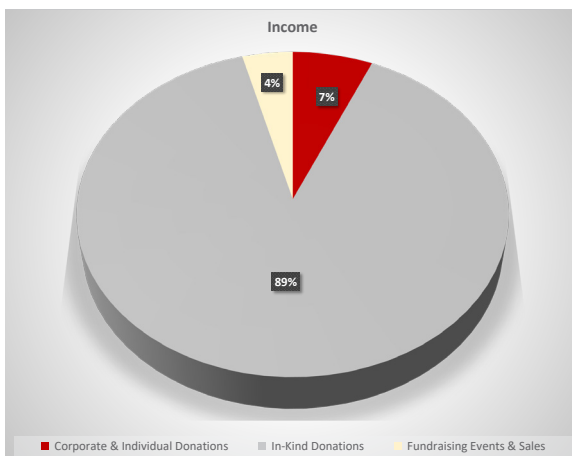
251

Total Net Assets

\$452,517

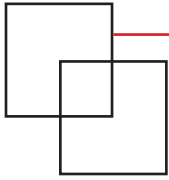
Total Net Assets and Liabilities

\$452,517



Statement of Activities
For the Year Ended December 31, 2017

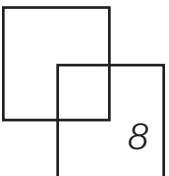
	Unrestricted	Temporarily Restricted	Permanently Restricted	Total
SUPPORT, REVENUES AND RECLASSIFICATIONS				
Contributions				
Donations	\$ 48,481	\$ 37,354	\$ --	\$ 85,835
In-kind	1,169,496	--	--	1,169,496
Special events (net of direct costs \$23,992)	52,073	--	--	52,073
Fundraising income	2,025	--	--	2,025
Interest and dividend income	69	32	--	101
TOTAL SUPPORT, REVENUES AND RECLASSIFICATIONS	\$ 1,253,540	\$ 37,386		\$ 1,309,530
EXPENSES				
Program Costs	\$ 1,211,038	--	--	\$ 1,211,038
General and administrative	25,291	--	--	25,291
Fundraising Costs	17,211	--	--	17,211
	\$ 1,253,540	--	--	\$ 1,253,540
CHANGE IN NET ASSETS	18,604	37,386	--	55,990
NET ASSETS AT BEGINNING OF YEAR	271,519	124,757	251	396,527
NET ASSETS AT END OF YEAR	\$ 290,123	\$ 162,143	\$ 251	\$ 452,517



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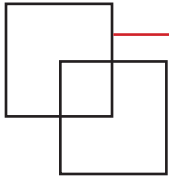
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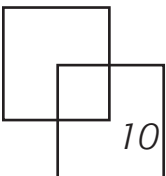


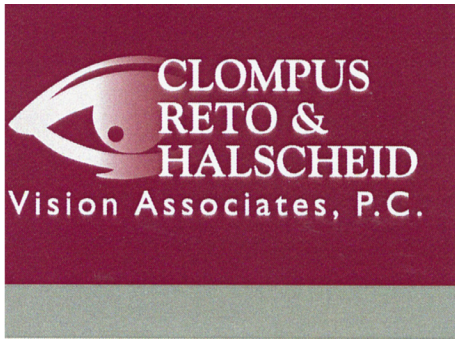
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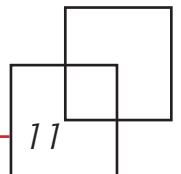
STRATEGIC INSIGHT

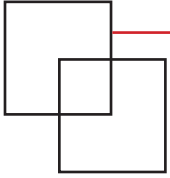


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